



**Drs. Glassman, Horst, MacLean and Allen “Clinical Care After the Crisis: How to Emerge from Quarantine Ready for Dentistry's Next Chapter”  
Post-Webinar Test Questions**

1. Dental offices should consider patient communications during this COVID-19 activity period via:
  - a. Group webinars
  - b. Texting from office staff cell phones
  - c. Teledentistry platforms
  - d. US Mail only
2. Dental practices are encouraged to reach out to third-party payers and Medicaid providers to engage them in conversations about the increased costs of PPE, payments for minimally invasive non-aerosol producing treatments and other new norms in the COVID-19 world?
  - a. True
  - b. False
3. Patient-centered communications will help:
  - a. Sell more restorative dentistry
  - b. Foster an open dialogue for shared decision making
  - c. Eliminate the need for PPE
  - d. Should never be practiced in dentistry
4. Teledentistry can allow you to:
  - a. Provide oral health instruction
  - b. Use Motivational Interviewing
  - c. Screen for urgency of needed in-office treatment
  - d. Provide “take-out dentistry” such as dispensing 5000 ppm fluoride products for home use
  - e. All of the above.
5. All of these treatments are aerosolizing treatments except:
  - a. Cavitron use
  - b. High Speed Handpiece
  - c. Air/water syringe use
  - d. Fluoride Varnish application
  - e. Prophy cup slow speed handpiece use

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Name: \_\_\_\_\_ Degree: \_\_\_\_\_ Date: \_\_\_\_\_

Office Phone: \_\_\_\_\_ Email Address: \_\_\_\_\_

Office Name: \_\_\_\_\_ AGD Number: \_\_\_\_\_  
(Write none if you don't have an AGD Number)

Office Street Address: \_\_\_\_\_

Office City: \_\_\_\_\_ Office State: \_\_\_\_\_ Office Zip: \_\_\_\_\_

Please email your completed test to [customerservice@elevateoralcare.com](mailto:customerservice@elevateoralcare.com) for grading and recording. An AGD PACE Completion Certificate, or corrections to the answers, is needed to obtain a passing score of 80%. This certificate will be emailed to your address above within three weeks for one continuing education hour. Please call us at 877-866-9113 for any questions.