



May 15, 2020

To our wonderful patients and their families,

We miss your children and their smiling faces! We hope this letter finds you and your family in good health in these difficult times. As an office of moms, we recognize the unprecedented impact COVID-19 has had on our children's lives. We empathize with the changes and uncertainty they have faced - whether it be the day to day activities often taken for granted, like a trip to the park or a high-five from a friend at school, or a milestone like the prom or graduation. Like your family, our team has faced many challenges during the "safer at home" period and are looking forward to resuming our normal habits and routines.

While many things have changed, one thing has remained the same: our commitment to your children's dental health, safety, and overall well-being. We are gearing up to reopen in stages. In the initial phase, we will need to focus on those patients with emergent and urgent dental needs, such as those with existing treatment that had to be postponed or cancelled due to the crisis. During the first phase, it will also be necessary to see a reduce volume of patients on a daily basis, to comply with guidelines on social distancing and infection control from state and national agencies. We appreciate your patience and understanding in this process, and encourage you to reach out if you have any questions or concerns so we may do our best to accommodate you.

Our office will continue to adhere to state and national regulatory agencies' up-to-date guidance on infection control. We are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. As needed, we will send you more detailed information about our interim protocols and procedures for patient care during our phased reopening. Feel free to reach us by phone, [623-362-1150](tel:623-362-1150), or email info@kidsteethandbraces.com.

Thank you all so much for your continued support of our small, private practice. We value your trust and strive to continue delivering the very best care that you have grown accustomed to over the past 40 years. We look forward to seeing you soon.

Sincerely,

Drs. Jeanette MacLean and Mandy Daitch

And the entire Team at Affiliated Children's Dental Specialists